Researchers who have IRB approvals for various protocol events are invited to complete a survey about the service provided by the IRBs. Results for April - June 2017 are summarized:

**Overall Experience with Protocol Submission**

- **Overall Experience with Protocol Submission**
  - **Satisfied:** 93.0%
  - **Neutral:** 1.8%
  - **Dissatisfied:** 5.3%

**Timeliness of IRB Staff Response**

- **Timeliness of IRB Staff Response**
  - **Satisfied:** 95.1%
  - **Neutral:** 1.2%
  - **Dissatisfied:** 3.7%

**eProtocol Ease of Use**

- **eProtocol Ease of Use**
  - **Satisfied:** 87.5%
  - **Neutral:** 3.0%
  - **Dissatisfied:** 9.5%

**eProtocol Technical Support**

- **eProtocol Technical Support**
  - **Satisfied:** 92.6%
  - **Neutral:** 4.1%
  - **Dissatisfied:** 3.3%

**Who responded to the survey?**

There were 174 respondents for this period:

- **Protocol Director:** 42%
- **Research Personnel:** 18%
- **Research Coordinator:** 26%
- **Other role:** 14%