Researchers who have APLAC approvals for various protocol events are invited to complete a survey about the service provided by the APLAC Panel. Results for April to June 2018 are summarized:

### Overall Satisfaction with APLAC Experience

- **Overall Satisfaction with APLAC Experience**
  - Satisfied: 83%
  - Neutral: 6%
  - Dissatisfied: 11%

### Satisfaction with APLAC Staff Service

- **Satisfaction with APLAC Staff Service**
  - Satisfied: 89%
  - Neutral: 6%
  - Dissatisfied: 6%

### eProtocol Ease of Use

- **eProtocol Ease of Use**
  - Satisfied: 94%
  - Neutral: 6%
  - Dissatisfied: 0%

### eProtocol Technical Support

- **eProtocol Technical Support**
  - Satisfied: 100%
  - Neutral: 0%
  - Dissatisfied: 0%

### Who responded to the survey?

There were 18 Respondents for this period.

- Research Personnel: 55%
- Protocol Director: 17%
- Admin Contact: 17%
- Other role: 11%
Researchers who have IRB approvals for various protocol events are invited to complete a survey about the service provided by the IRB Panel. Results for April to June 2018 are summarized:

**Overall Satisfaction with IRB Experience**

- **93%** Satisfied
- **3%** Neutral
- **4%** Dissatisfied

**Satisfaction with IRB Staff Service**

- **97%** Satisfied
- **0%** Neutral
- **3%** Dissatisfied

**eProtocol Ease of Use**

- **85%** Satisfied
- **6%** Neutral
- **9%** Dissatisfied

**eProtocol Technical Support**

- **88%** Satisfied
- **10%** Neutral
- **2%** Dissatisfied

**Who responded to the survey?**

There were **173** Respondents for this period.