IRB Post-Approval Satisfaction Survey

Researchers who have IRB approvals for various protocol events are invited to complete a survey about the service provided by the IRBs. Results July - September 2015 are summarized:

**Overall Experience with Protocol Submission**

- **Satisfied**: 95.3%
- **Neutral**: 1.7%
- **Dissatisfied**: 3.0%

**Timeliness of IRB Staff Response**

- **Satisfied**: 95.1%
- **Neutral**: 0.9%
- **Dissatisfied**: 4.0%

**eProtocol Ease of Use**

- **Satisfied**: 92.9%
- **Neutral**: 3.8%
- **Dissatisfied**: 3.3%

**eProtocol Technical Support**

- **Satisfied**: 93.1%
- **Neutral**: 4.0%
- **Dissatisfied**: 2.9%

**Who responded to the survey?**

There were 241 respondents for this period:

- **Protocol Directors**: 27%
- **Research Coordinators**: 37%
- **Research Personnel**: 31%
- **Other**: 5%