Researchers who have IRB approvals for various protocol events are invited to complete a survey about the service provided by the IRBs. Results **October - December 2015** are summarized:

### Overall Experience with Protocol Submission

- **93.2%** Satisfied
- **1.0%** Neutral
- **5.8%** Dissatisfied

### Timeliness of IRB Staff Response

- **95.3%** Satisfied
- **1.6%** Neutral
- **3.1%** Dissatisfied

### eProtocol Ease of Use

- **92.7%** Satisfied
- **3.4%** Neutral
- **3.9%** Dissatisfied

### eProtocol Technical Support

- **92.8%** Satisfied
- **5.8%** Neutral
- **1.4%** Dissatisfied

### Who responded to the survey?

There were 208 respondents for this period:

- **39%** Protocol Directors
- **31%** Research Coordinators
- **26%** Research Personnel
- **4%** Other