Researchers who have IRB approvals for various protocol events are invited to complete a survey about the service provided by the IRB Panel. Results for **July to September 2017** are summarized:

### Overall Experience with eProtocol
- **96%** Satisfied
- **1%** Neutral
- **3%** Dissatisfied

### Timeliness of IRB Staff Response
- **97%** Satisfied
- **1%** Neutral
- **2%** Dissatisfied

### eProtocol Ease of Use
- **89%** Satisfied
- **6%** Neutral
- **5%** Dissatisfied

### eProtocol Technical Support
- **90%** Satisfied
- **9%** Neutral
- **1%** Dissatisfied

**Who responded to the survey?**
There were **197** Respondents for this period.